

**CERTIFICATO N.
CERTIFICATE N. 9175.MDCM**

SI CERTIFICA CHE IL SISTEMA DI GESTIONE PER LA QUALITA' DI
WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY

MEDIACOM SRL

VIALE EDOARDO JENNER 51 - 20159 MILANO (MI) Italy

UNITA' OPERATIVE / OPERATIVE UNITS



Vedere gli Allegati per le Unità Operative (n° 2 allegati)
View the Annexes for the Operative Units (n° 2 annexes)

E' CONFORME ALLA NORMA / IS IN COMPLIANCE WITH THE STANDARD

ISO 9001:2015

PER LE SEGUENTI ATTIVITA' / FOR THE FOLLOWING ACTIVITIES

Progettazione ed erogazione di servizi di: contact center, ricerche di mercato e gestione crediti.
Progettazione, sviluppo, installazione e manutenzione software;
supporto specialistico e gestione applicativa

*Design and supply contact center services, market research and credit management.
Design, development, installation and maintenance of software; system and program support*

Ulteriori informazioni riguardanti l'applicabilità dei requisiti ISO 9001:2015 possono essere ottenute consultando l'organizzazione
Further clarifications regarding the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL
REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE
REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS

DATE:	PRIMA CERTIFICAZIONE FIRST CERTIFICATION 21-11-2011	EMISSIONE CORRENTE CURRENT ISSUE 13-11-2023	SCADENZA EXPIRY 17-11-2026
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IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO ITALY
Management Systems Division - Flavio Ornago



MS N° 0005MS

Membro degli Accordi di Mutuo Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements

IAF: 35, 33

La validità del certificato è subordinata a sorveglianza annuale e riesame completo del Sistema di Gestione con periodicità triennale
The validity of the certificate is submitted to annual audit and a reassessment of the entire management System within three years



www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.

Certificate

CISQ/IMQ has issued an IQNET recognized certificate that the organization:

MEDIACOM SRL

STRADA PROVINCIALE 341 KM 11 SNC - 81030 TEVEROLA (CE) Italy
VIALE EDOARDO JENNER 51 - 20159 MILANO (MI) Italy
VIA CALAMANDREI 5 ISOLA F4 CDN - 80143 NAPOLI (NA) Italy

has implemented and maintains a
Quality Management System

for the following scope:

Design and supply contact center services, market research and credit management.
Design, development, installation and maintenance of software;
system and program support

which fulfils the requirements of the following standard:

ISO 9001:2015

Issued on: **2023/11/13**
Expires on: **2026/11/17**

Registration Number: **IT-79378-9175.MDCM**


Alex Stoichitoiu
President of IQNET


Mario Romersi
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**
Colombia **ICS** Bosnia and Herzegovina **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea **LSQA** Uruguay **MIRTEC** Greece
MSZT Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria** Austria **SII** Israel **SIQ** Slovenia
SIRIM QAS International Malaysia **SGS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com